

AlumniIQ Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: AlumniIQ Platform

Report Date: 2025-08-18

Product Description: Software and services for higher ed engagement

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Notes:

Evaluation Methods Used: System review and collaborative update.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level AA
Web Content Accessibility Guidelines 2.1	Level AA
Web Content Accessibility Guidelines 2.2	Level AA

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Customer-provided content is beyond our control. All AlumniIQ-originated content properly contains a text alternative.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	Customer-provided content is beyond our control. All AlumniIQ-managed page layouts shall be properly sequenced.
1.3.3 Sensory Characteristics (Level A)	Supports	While reference may be made to outline color, other visible text attributes indicate error states (when present).
1.4.1 Use of Color (Level A)	Supports	While reference may be made to outline color, other visible text attributes indicate error states (when present).
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	We have not implemented keyboard shortcuts in our public interfaces.
2.2.1 Timing Adjustable (Level A)	Supports	There are functions of the system that qualify under the 'essential exception' standard but are minimal in the context of the overall application.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Supports	Customer-provided content is beyond our control. All AlumniQ-managed page layouts shall have a properly implemented skip function.
2.4.2 Page Titled (Level A)	Supports	Customer-provided content is beyond our control. All AlumniQ-managed page layouts shall have a properly implemented and descriptive page title.
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	Customer-provided content is beyond our control. All AlumniQ-managed page content involving and including links shall properly be self-describing.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Customer-provided content is beyond our control. All AlumniQ-managed page content that directs inquiries to our team is consistently presented (albeit rare).
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	This is an area we catch in code reviews most often in search of better and more clear word choice.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	In the ongoing battle between autocomplete and backoffice operations where autocomplete is not desirable, we have slowly come to favor constituent convenience. We use proper autocomplete element mapping when appropriate.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Does not apply	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Supports	Use of modern frameworks has aided in ARIA compliant attribute annotation. Code review has been a sufficient backstop for elements that aren't automatically caught.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	Customer-provided content is beyond our control. As a rule AlumnIQ will never embed text in images.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Customer-provided content is beyond our control. AlumnIQ-governed interfaces are intentionally flexible.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	We have largely eliminated hover/pop content outside of html title/tooltip attributes.
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	We have no drag-driven operations in our system.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	Included in code review: consistency.
3.3.3 Error Suggestion (Level AA)	Partially Supports	When the error is technical, yes. When the error is decisional and related to configuration choices by a customer it's considerably more tricky to offer suggestions for correction.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Password managers are encouraged.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partially Supports	We are iterating on this for certain functions of our event registration flow that are rarely activated by a customer but we expect to see greater use in the near future.

Table 3: Success Criteria, Level AAA

Notes: AlumniIQ is not AAA compliant – simply providing evaluation here as a placemark for status.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Applicable	
1.2.9 Audio-only (Live) (Level AAA)	Not Applicable	
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Supports	
1.4.6 Contrast (Enhanced) (Level AAA)	Partially Supports	
1.4.7 Low or No Background Audio (Level AAA)	Supports	
1.4.8 Visual Presentation (Level AAA)	Partially Supports	Lingering issues with this interfering with control contrast.
1.4.9 Images of Text (No Exception) (Level AAA)	Not Applicable	
2.1.3 Keyboard (No Exception) (Level AAA)	TBD	

Criteria	Conformance Level	Remarks and Explanations
2.2.3 No Timing (Level AAA)	Partially Supports	Event registration is time sensitive. reCAPTCHA and other system protective countermeasures require timing – and that may be a permanent sticking point.
2.2.4 Interruptions (Level AAA)	Partially Supports	Couple more meta-refreshes to remove and replace
2.2.5 Re-authenticating (Level AAA)	Partially Supports	Except where the data submission is of sensitive or payment/checkout purpose. Reentry is safer than information storage that would impact our compliance scope.
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Supports	
2.3.2 Three Flashes (Level AAA)	Supports	
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Applicable	
2.4.8 Location (Level AAA)	Partially Supports	Breadcrumbs are still visually problematic
2.4.9 Link Purpose (Link Only) (Level AAA)	Supports	Except for UGC
2.4.10 Section Headings (Level AAA)	Supports	Except for UGC
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Supports	
2.4.13 Focus Appearance (Level AAA 2.2 only)	Supports	
2.5.5 Target Size (Level AAA 2.1 and 2.2)	TBD	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	TBD	
3.1.3 Unusual Words (Level AAA)	Supports	Except for UGC
3.1.4 Abbreviations (Level AAA)	Supports	Except for UGC
3.1.5 Reading Level (Level AAA)	Partially Supports	Our products are for college/university graduates and affiliates. An enhanced reading level is expected.
3.1.6 Pronunciation (Level AAA)	Not Applicable	
3.2.5 Change on Request (Level AAA)	Supports	
3.3.5 Help (Level AAA)	Partially Supports	
3.3.6 Error Prevention (All) (Level AAA)	Supports	
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Partially supports	Some auth methods are beyond our control even if we depend on them for user functionality.

Legal Disclaimer (Company)

Evaluations performed on current-state system. While AlumnIQ has operationalized accessibility and compliance review as part of our peer code review process, subsequent evolution of the system may result in additions and removals from this report. All accessibility issues are handled ahead of feature enhancements when reported and will be addressed with appropriate speed and care.